

OMNITOUR.

**Voyages de groupe.
Parcours unique.**

The charter of the good traveler

Responsibilities of chaperones and school representatives in charge of the group

- Be present and available at all times for the students for whom they are responsible;
- maintain order, calm and cleanliness on board the coach;
- ensure that the members of their party behave in an orderly manner throughout their stay at the hotel and that they respect the 10:30 p.m. curfew. Group participants must be respectful of other guests at all times;
- ensure that all the people belonging to his group, including his colleagues, behave respectfully and non-violently, both verbally and physically, towards all those involved in the trip (tour guide, driver, waiter at the restaurant, employee of the hotel etc.).

Your group assumes financial responsibility for any damage to hotel property resulting from intentional or unintentional misuse or negligence including compensation awarded to other guests for inconvenience.

Hoteliers and carriers provide monetary penalties in their service contracts for users who do not comply with these regulations, in addition to being able to refuse future commitments.

Responsibilities of the tour guide

If you have not experienced group travel yet, you may be wondering what is the difference between tour guide and local guide.

The tour guide takes care of the logistics on the ground, he

- coordinates activities;
- communicates with vendors;
- accompanies the group during activities that require their presence;
- takes the necessary decisions for the safety of the group in general.

The local guide adds incomparable value to the experience. He leads a guided tour on foot, by coach or a mixture of both and he is the one who allows travelers to learn more about the destination. He is there to answer all questions in addition to sharing well-kept secrets and anecdotes about the places visited.